



APPLICATION FORM FOR VPS AND COLOCATION SERVICES

PART 1 - Customer Details

Name of (Company/Organization/Person): _____ Contact: ⁽¹⁾ _____ ⁽²⁾ _____

Complete mailing address: _____

Email: _____ Alternate Email: _____

Designation: _____ Mobile: _____ Phone: _____

CNIC/Passport #

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 NTN # _____ Fax: _____

Personal Business Govt. NGO Others _____

PART 2 - Technical Details (Type of Services Required)

Domain Registration VPS Server Dedicated Server Hosting
 Colocation Equipment DNS Parking Other _____

Domain Registration

Domain Name: _____ (Block Letters)
 Re-confirm: _____ (Lower Case)

For Office Use Only

Receipt #: _____ Date: _____
 Amount Paid: _____ Duration: _____
 Payment Mode: Cash Cheque Credit Card
 Cheque/Approval #: _____
 Sale Person ^(Name): _____
 Designation: _____ Remarks: _____
 Signature: _____

Services Type

Managed Unmanaged
IP Pool **IP Pool Charges**
 Yes No Paid Bundled

PART 3 – Package Details (Bandwidth)

CIR Shared Bandwidth _____ Mbps

Additional Services

Cloud Flare C-Panel Plesk Panel SSL Certificate Wildcard SSL Certificate

PART 4 – Server Hardware Property

Customer Hardware CIS Hardware VPS

PART 5 – Hardware Specification

Operating System Windows Linux
 Server Type Rack Mounted Desktop
 Server Brand _____
 RAM Memory _____
 H.D.D Details _____

*03 to 07 Working days are required to activate services in data center.

Signature of Customer: _____

Date: _____



TERMS AND CONDITIONS
VPS, COLOCATION SERVER AND DEDICATED HOSTING SERVICES:

1. COMSATS reserves the right to suspend or cancel a customer's access to any or all services provided by COMSATS when COMSATS seems that the Services has been misused.
2. COMSATS reserves the right to refuse service and / or access to its servers to anyone without any intimation.
3. COMSATS will not allow any of the following content to be stored on COMSATS servers or customer's servers:
 - a) Illegal Material - This includes copyrighted works, commercial audio, video, or music files, and any material in violation of any Federal, Provincial, or local regulations.
 - b) Adult Material - Includes all pornography, erotic images, or otherwise nude or obscene content.
 - c) Warez - Includes pirated software, ROMS, emulators, hacking, password cracking, IP spoofing, etc., and encryption of any of the above. Also includes any sites which provide "links to" or "how to" information about such material.
 - d) Sending SPAM emails using COMSATS hosting servers is strictly prohibited. COMSATS reserves the right to suspend services without prior notice.
4. Resources are defined as bandwidth and / or processor utilization. When a server is found to be monopolizing the resources available, COMSATS reserves the right to suspend their services immediately. This policy is only implemented in extreme circumstances and is intended to prevent the misuse of COMSATS servers.
5. Refunds will not be allowed. However, in genuine cases, written requests with valid reasons will be forwarded to higher authorities and if accepted, the refund will be made accordingly after written deduction against the used period of server.
6. COMSATS will not be responsible for liabilities, losses, costs, and claims, including reasonable attorney's fees asserted against COMSATS arising out of:
 - i. any injury to person or property caused by any products sold or otherwise distributed in connection with COMSATS Server.
 - ii. any material supplied by customer infringing on the proprietary rights of a third party.
 - iii. copyright infringement and any defective products sold to customer from COMSATS Server.
 - iv. access delays or interruptions to our web site, domain name or server registration system.
 - v. data non-delivery or mis delivery between Customer and COMSATS.
 - vi. events beyond or control (i.e., acts of God/Nature), force majeure.
 - vii. the unauthorized use of Customer's account or any of the services provided to Customers by COMSATS
 - viii. processing of updated information to Customer's registration record.
 - ix. The COMSATS retains the right to change the Client's IP addresses at any time if so, required by the technical settings Network (unless otherwise stated in the Agreement).
 - x. errors taking place with regard to the processing of Customer's application.
 - xi. COMSATS will not allow on storing any kind of content/material which are anti-Pakistan or against the ideology of Pakistan on COMSATS servers.
 - xii. COMSATS will not allow publishing/storing of any kind of contents or material which is against Islam or any other religion.
 - xiii. COMSATS will not allow publishing/storing of any kind of material or contents which is not permissible as per Cyber Crime Act 2009.
7. COMSATS will not be responsible in case of loss of e-mails, data, and web content. However, COMSATS will try its best and provide all possible assistance to recover the lost data.
8. The customer will pay in advance the registration and server charges and will pay the renewal fee at due date to keep active its services. Server hosting will be renewed upon receiving of the advance amount before due date. If the renewal fee is not received before due date, the server will be suspended and COMSATS will not be responsible of any loss of data. If the amount is not received within one month from the due date, services will be terminated, and customer will be responsible for paying the outstanding amount.
9. If the COMSATS has reasonable suspicion that the Client uses the Services in violation of legal or moral standards, the COMSATS shall have right to prompt the Customer to make corrections to its usage of the Services within 24 hours of the notice. If the Client fails to comply with the notice served by the COMSATS within the specified amount of time, the COMSATS is entitled to interrupt the provision of the Services until the required correction is made or inappropriate content has been removed.
10. Customer will not transfer the ownership of server/domain name to another person without informing COMSATS.
11. Only Nominated staff by Customer as per billing record will be allowed to access data center. In case any other staff from Customer have to perform any job/assignment in data center then, His/her information will be provided to COMSATS in advance through authorized emails of Customer.
12. COMSATS reserves the right to change above terms & conditions without any prior notice.

***I have read all the terms and conditions given on the page and hereby accept them.**

Signature: _____

Date: _____